TERMS & CONDITIONS (SMS TEXT MESSAGING)

Apalachee Regional Planning Council (ARPC)
Effective Date: May 1, 2026

By opting in to receive SMS (text) messages from **Apalachee Regional Planning Council (ARPC)**, you agree to the following Terms & Conditions:

1. Program Description

ARPC may use SMS messaging to communicate with clients, partners, and the public regarding:

- Program updates and notifications
- Appointment reminders
- Project or service-related communications
- Emergency or time-sensitive notices
- General operational communications

2. Message Frequency

Message frequency may vary depending on your interaction with ARPC programs and services.

3. Message & Data Rates

Message and data rates may apply based on your mobile carrier plan. ARPC is not responsible for any charges incurred.

4. Opt-In Consent

By providing your mobile phone number to ARPC, you consent to receive SMS messages related to ARPC services and operations.

5. Opt-Out Instructions

You may opt out of receiving SMS messages at any time by replying:

- **STOP** to unsubscribe
- **HELP** for assistance

After opting out, you will no longer receive SMS messages unless you re-enroll.

6. Delivery Disclaimer

Message delivery is subject to your mobile carrier and is not guaranteed. ARPC is not responsible for delayed or undelivered messages.

7. Third-Party Service Providers

ARPC utilizes **Microsoft Teams and may rely on integrated third-party telecommunications providers to deliver SMS messages. These providers may process limited personal information necessary to transmit messages

8. Privacy & Public Records Notice

As a quasi-state, governmental entity, ARPC is subject to Florida public records laws, including the Florida Public Records Law.

- Communications with ARPC, including SMS messages, **may be considered public records**
- Such records may be disclosed upon request unless exempt under law

Please do not submit sensitive personal information via SMS.

The ARPC Privacy Policy can be found here:
https://www.arpc.org/_files/ugd/ed094e_9a01779685d84eaba44dff7e0fa9b995.pdf

9. Changes to Terms

ARPC reserves the right to update these Terms & Conditions at any time. Updates will be posted on our website with a revised effective date.

10. Contact Information

For questions or assistance, please contact:
Apalachee Regional Planning Council

- Phone: (850) 488-6211
- Email: HR@arpc.org
- Website: www.arpc.org